



CLEANING AND CARE INFORMATION

Dear customer,

Thank you for purchasing a new kitchen — hand-crafted by eggersmann.

We are a family-run company with over 100 years of experience in developing and producing top class kitchen and cabinet systems. Our ultimate aim is for you to be happy with your decision for many years to come. We greatly value the trust you place in us and your investment in our products. Please pay attention to the enclosed product care instructions and help us to ensure that you can continue to enjoy your kitchen in the long term.

We hope that you love spending time in your new eggersmann.

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GUARANTEE

In order to meet the high quality standard of our kitchens, we offer a guarantee for your eggersmann furniture which covers any material and manufacturing defects. The guarantee has a duration of 5 years, starting from the date that the furniture is delivered to you. Our responsibility and liability is limited to the repair or refurbishing — to be determined on a case by case basis where necessary — of a defective product. Our guarantee does not cover faults or malfunctions which were not caused by eggersmann, including damage or malfunctions caused by improper use, unauthorised modifications to the product by the user, particular ambient conditions, improper storage, incompetent installation and incorrect care, and also does not cover the associated costs for the removal or installation of the products.

Not maintaining an environment with humidity and temperature controls may have a negative effect on the quality of our furniture — for instance, it may cause expansion, warping and the separation of surface coatings — and leads to the guarantee becoming void. This guarantee applies only to material and manufacturing defects and not to the natural ageing or discolouration of wood and lacquer surfaces or to general wear. This guarantee only applies to the original purchaser of our products and only at the original installation site. To assert your claim to this guarantee, please contact the retail partner from whom you purchased our furniture and specify the type of claim you have. If the retailer is not available, please send an email to: info@eggersmann.com.

No retail partner is authorised to make changes to the guarantee described above or to our liability.

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GENERAL CARE INFORMATION

Regular care of your eggersmann kitchen will allow you to enjoy the excellent quality and aesthetics of our materials over many years, and is simplified in that the surfaces of our products are very easy to care for.

In principle, we recommend a moderate use of water and other liquids. Liquid residues and food spillages should also be removed without delay. When cleaning, it is generally recommended that you always use clean cloths. Be wary of using microfibre cloths! Only use these when explicitly recommended in the instructions. High-gloss surfaces in particular may become scratched over time due to an accumulation of particles in the microfibres.

The following applies to all surfaces in your eggersmann kitchen: aggressive cleaning agents, materials with abrasive components, polish, wax, lacquer or paint thinner and the use of steam cleaners or steel wool must generally be avoided!

We recommend a humidity level of between 40–65 % in your kitchen. As a matter of principle, the extraction devices should be switched on during cooking, or sufficient ventilation should be ensured.



SURFACES

eggersmann offers a unique material competence when it comes to different surface designs and a practically inexhaustible range of possibilities in terms of colours, shapes, and textures to give your kitchen a very individual character.

No matter what choices you have made, please observe the following information and cleaning instructions for your specific surfaces in order to guarantee your enjoyment in your new kitchen in the long term.

LAMINATE AND MELAMINE

Laminate and melamine fronts are available in every imaginable décor. The material is easy to clean and extremely durable, making it ideal for kitchen furniture. Clean these surfaces with eggersmann Ultimate Cleaner or eggersmann Soft Cleaner and then wipe with a damp soft Tshirt cotton. Then rub the surfaces dry.

Thanks to their grade 6 rating according to the blue wool scale, laminate and melamine surfaces and soft edges offer relatively high light fastness. Please note that due to the effects of light (such as longer periods of direct sunlight), unsuitable cleaning agents or steam from cooking activities, discolourations still cannot be ruled out. Depending on the situation and intensity of the effects, discolouration (yellowing) of the surface and the edge material may also vary.

FENIX NTM

The Fenix NTM laminate material has an extremely matt nano-structured surface which feels as soft as velvet to the touch. It is resistant against finger marks, durable and easy to clean. Clean the nano surfaces with eggersmann Soft Cleaner and then wipe with a damp soft Tshirt cotton. Then rub the surfaces dry. Stubborn spillages/stains can be removed easily using a cleaning eraser / magic eraser.

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LACQUER

A vast range of different lacquer surfaces can be manufactured, in both matt and high gloss varieties. They are pure in terms of material aesthetics, durable and easy to clean. Clean lacquered surfaces with eggersmann Ultimate Cleaner or eggersmann Soft Cleaner and then wipe with a damp soft Tshirt cotton. If necessary, rub dry with a soft soft Tshirt cotton.

Caution: high-gloss lacquer surfaces are susceptible to scratches, so do not use microfibre cloths!

REAL WOOD

Wood is a naturally grown raw material which retains its natural beauty and uniqueness through resilient **varnishing and or oiling**. Each front is unique in grain and colour.

Our real wood surfaces are **sealed with a lacquer coating** to protect them from household dirt and are easy to clean using eggersmann Ultimate Cleaner or eggersmann Soft Cleaner. When doing so, you should always wipe in the direction of the grain and then rub dry.

We have already pre-treated **oiled real wood surfaces** with hard wax oil. However, the protective effect of this pre-treatment lessens over time. Regular upkeep using eggersmann Wood Care is therefore very important.

Please do not use eggersmann Soft Cleaner and eggersmann Ultimate Cleaner on oiled real wood surfaces.

ALUMINIUM

Aluminium is a slightly iridescent material which appears lighter or darker depending on how light falls on it. It can be produced in various colour shades via an anodising process. To clean aluminium surfaces, use eggersmann Ultimate Cleaner and soft, non-abrasive microfibre cloths. The surfaces must be cleaned with as little heat as possible! The aluminium surface temperature may not be higher than 25 °C and the surface should not be cleaned in direct sunlight. Do not use highly acidic/alkaline cleaning agents or solvent-based cleaners (such as acetone, petrol, nitro thinners, etc.) under any circumstances.

CONCRETE

Concrete looks unusual and sophisticated. Each front is unique and develops a patina over time. When cleaning concrete surfaces, use eggersmann Ultimate Cleaner with a soft cloth. Stains should not be allowed to dry in! Under certain circumstances, substances which have penetrated over a long period of time may no longer be removed entirely! However, if this does occur, spray the stains with eggersmann Ultimate Cleaner and allow to work for approx. 10 minutes. Then dab with a dry soft Tshirt cotton and wash off with water. Repeat this process once more if required.

STAINLESS STEEL

Stainless steel surfaces give kitchens a professional look, and they are a good, long-lasting choice. They develop a patina as they are used, which gives them a very individual character. For daily cleaning of stainless steel surfaces, use eggersmann Ultimate Cleaner. In case of water marks and to prevent fingerprints and new dirt, we recommend regular follow-up treatment with eggersmann Steel Care.

High-gloss stainless steel: to ensure as streak-free a surface as possible, after the basic cleaning, wipe with eggersmann Glass Cleaner.

Stainless steel silverTouch: after installation, work surfaces, back panels, frames and fronts require an initial treatment using eggersmann Steel Care. Seek advice from your specialist retailer on how to do this.

GLASS

Glass fronts offer an especially high degree of gloss and are extremely robust. The glass is lacquered or coated on the back and is therefore available in a variety of colours. Clean glass surfaces with eggersmann Glass Cleaner. In case of stubborn spillages, pre-treat before cleaning using eggersmann Ultimate Cleaner.

LINOLEUM

The linoleum used by eggersmann is manufactured from renewable raw materials: linseed oil, resins, sawdust and limestone wood as well as natural colour pigments. This makes linoleum especially ecologically sustainable and carbon neutral. The material is given a finish at our factory to protect it from scratches.

Clean linoleum surfaces with eggersmann Ultimate Cleaner or eggersmann Soft Cleaner and then wipe with a damp soft Tshirt cotton. Then rub the surfaces dry.

Caution: if spilled, remove liquids capable of leaving stains, such as coffee, tea wine, from the surface immediately to stop them penetrating the material. If left for a longer period of time, you may not be able to remove these marks any more, under certain circumstances. Never use soft soap or other highly alkaline cleaning agents, as these may cause damage. Owing to their high solvent content, hand sanitiser and utensil disinfectant may cause stains.

A yellow film – known as dry room yellowing – can form on linoleum surfaces. This phenomenon is particularly visible on light colours. If the material is exposed to light, this film disappears relatively quickly, depending on the light intensity, and the product retains its original colour. This natural process can recur once the material is covered again.

NATURAL STONE

Natural stone is a unique material which was created by natural processes. Just as with wood, every surface is completely unique. We have given the surfaces a special impregnation treatment at the factory which closes the material's micro-fine pores.

Before the first use, the kitchen's natural stone surfaces must be treated again with the eggersmann Stone Care provided. To do this, use fresh water to get rid of any coarse dirt and dust from the stone surface. Disperse 25 ml of the eggersmann Stone Care solution in 3 litres of warm water and use this to wipe the stone surfaces with a wet soft Tshirt cotton. The surface should dry off after a few minutes. This process must be repeated five times before the first use. This saturates the stone. Once this is complete, buff the surfaces with a dry soft Tshirt cotton. Depending on the stone type, a soapy film may remain on the surface, however this can be removed with a damp soft Tshirt cotton.

Please do not allow any oils or greasy foods to affect the stone surface during the first few days!

After this initial phase, daily cleaning using Ultimate Cleaner is sufficient. You should carry out treatment with eggersmann Stone Care as required, depending on the intensity of kitchen use.

CORIAN®

Corian® is solid and homogeneous – qualities which make it hard-wearing and easy to clean. Although the material is practically impenetrable to liquids, any spilled liquids should still be wiped up immediately to be sure of preventing any discolouration on the surface. To do this, use a damp microfibre cloth with eggersmann Ultimate Cleaner.

Then wipe clean with a damp soft Tshirt cotton. When cleaning the surface, always use circular motions.

In the case of waxed metal surfaces made of brass and black steel, the wax layer of the material must be renewed with the polishing wax provided depending on use.

BRASS

Solid brass — 3 mm thick, surface hand-polished and waxed. The material properties mean that the material can streak, and small scratches or irregularities/deviations may be visible on the surface.

Brass reacts to the oxygen in the air, which forms an oxide layer. Sweat from your hand or similar moisture can partially intensify this effect. Marks appear in the form of fingerprints, for instance. This is a natural property of the material and has to be accepted. To counteract this effect, the water layer must be renewed depending on use. Once dried, the layer should be rubbed lightly with lint-free soft Tshirt cotton.

If dark discolouration continues to appear, the water layer has worn off / permeated the material. If this is the case, the material must be completely reworked / treated. It is not possible to offer a guarantee that the surfaces can be reproduced identically.

Please only use mild cleaning agents which have been diluted with water (e.g. dish soap). Be sure to avoid using cleaning agents containing chlorine.

When cleaning, only soft Tshirt cotton should be used — no Scotch cloths or similarly rough sponges. These produce lasting scratches in the surface which allow the untreated material to shine through.

BLACK STEEL

The black steel used by eggersmann is non-stainless steel. Owing to the manufacturing process, imperfections and colour variations in the surface cannot be avoided. Pores, imprints, slight scratches and discolouration are typical properties of black steel and must be accepted.

When used each day, traces of use will crop up again and again, which are sometimes unavoidable and give the material its individual character.

Once the black steel elements have been assembled, the surface must undergo initial treatment. This is necessary to remove any dirt which occurred during handling, transport and assembly, and to largely avoid any irregularities in the surface.

Black steel is a material which reacts with its environment. This means that, among other things, when in contact with acidic substances, rust patches may form. In general terms, products made of black steel may not be exposed to any acidic materials. If the material comes into contact with acidic liquids such as vinegar, we recommend that you remove this immediately using a damp cloth and then dry using a clean soft Tshirt cotton.

Please only use mild cleaning agents which have been diluted with water (e.g. washing-up liquid). Be sure to avoid using cleaning agents containing chlorine.

When cleaning, only soft Tshirt cotton should be used — no Scotch cloths or similarly rough sponges. These produce lasting scratches in the surface which allow the untreated material to shine through.



CLEANING AND CARE PRODUCTS

To ensure that you can enjoy your kitchen in the long term, a special series of cleaning and care products have been developed for eggersmann. The series has been tested and found to be perfectly suited to our consistently high-quality materials.

When your kitchen is delivered, you also receive the exclusive eggersmann care box with four different cleaning products. You can reorder the cleaning products individually from your specialist retailer, who can also give you individual advice on how best to care for your kitchen surfaces. We present all the eggersmann cleaning and care products below, along with directions on how to use them.

ULTIMATE CLEANER

Multi-purpose cleaning product. Cleans thoroughly and quickly, removes stains, finger marks, grease, dust and other deposits. Refreshes colours and provides long-term care.

DIRECTIONS

Caution: do not use on oiled surfaces. Shake before every use!

For minor dirt, spray a few times into cleaning water (dilution 1:100). Immerse a soft cotton cloth in the diluted mixture and use it to wet the surfaces.

For stubborn dirt, spray the cleaning agent onto surfaces without dilution. Repeat the process for the most stubborn of dirt. Afterwards, buff with a dry soft Tshirt cotton. To treat stains, apply the Ultimate Cleaner and allow to work for approx. 10 minutes. Buff with a dry soft Tshirt cotton and then clean the entire surface as described.



SOFT CLEANER

Soft cleaning agent for matt surfaces. Cleans thoroughly and gently, removes stains and finger marks, grease, dust and other deposits. Refreshes colours and provides long-term care.

DIRECTIONS

Caution: do not use on oiled surfaces. Shake before every use!

For minor dirt, spray a few times into cleaning water (dilution 1:100). Immerse a soft cotton cloth in the diluted mixture and use it to make the surfaces damp.

For stubborn dirt, spray the cleaning agent onto surfaces without dilution and clean with a damp soft Tshirt cotton. Repeat the process for the most stubborn of dirt. Afterwards, buff with a dry soft Tshirt cotton.



GLASS CLEANER

High-quality glass cleaning agent, suitable for all glass surfaces such as glass panels, glass inserts, glass tables, mirrors, glass doors, windows. Cleans without leaving streaks.

DIRECTIONS

Shake well before every use! Spray the glass with the Glass Cleaner. For stubborn dirt, allow to work for approx. 1 minute and wipe off with a clean soft Tshirt cotton. If necessary, buff with a dry soft Tshirt cotton.



STEEL CARE

Light cleaning, care and protection for polished and matt stainless steel surfaces. Safe for use in kitchens and the hospitality industry. Can be used indoors and outdoors, with an anti-static effect.

DIRECTIONS

Shake well before every use! Spray Steel Care onto a soft Tshirt cotton or directly onto the surface and spread evenly using a soft Tshirt cotton. Briefly allow to work and then buff with a soft, dry, cotton soft Tshirt cotton. For stubborn dirt or grease deposits, prepare the surface using a suitable agent, such as Ultimate Cleaner.



STONE CARE

Your natural stone surfaces from eggemann have already undergone a special impregnation treatment to close the natural, micro-fine pores. After the initial treatment phase (see Natural Stone information), use Stone Care for ongoing upkeep treatment.

DIRECTIONS

Shake well before every use! As required, spray Stone Care onto the surface and spread using a damp soft Tshirt cotton. Once dry, buff with a dry soft Tshirt cotton if necessary.



WOOD CARE

For the robust enhancement and upkeep of oiled woods in furniture construction and within the home, can also be used on bleached substrates. Wood Care penetrates into the treated wood very well, creating water-resistant surfaces.

DIRECTIONS

Shake bottle well before use so that all components are mixed evenly. Apply Wood Care sparingly onto the wood surface and promptly and evenly incorporate it using a viscose cloth so that no residues remain on the surface. After one hour, the oil should have been fully absorbed. If applicable, buff once more with a dry, soft Tshirt cotton.



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Das Zeichen für
verantwortungsvolle
Waldwirtschaft

TSCA Title VI
compliant



